Record notes of discussion held between MEA & Town Administration (TA) regarding various activities of Town Administration office on 18th March, 2015 at TA, Shyamali Colony, Ranchi.

List of personnel present:

<table>
<thead>
<tr>
<th>MEA</th>
<th>Town Administration</th>
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<tbody>
<tr>
<td>Anil Chaudhary, VP</td>
<td>Vijay Khanna, DGM I/c(TACD)</td>
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<td>Bijay Kumar Behera, JS</td>
<td>A K Dubey, AGM</td>
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<td>Pramod Kumar Dubey, Treasurer</td>
<td>S Mohato, SDE</td>
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<td>Vishwajit Kumar, ECM</td>
<td>S Xalxo, SDE</td>
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<td>B M Gandharva, ECM</td>
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Major Area of Concern:

- Water supply
- Implementation of online complaint system
- New allotment of quarters
- Boundary fencing of individual house garden
- Percolation of sewerage water into water mains behind the block (K-37-K42).

Following points were discussed between MEA and Town Administration.

1. Water Supply:

MEA, once again expressed their concern over poor water supply to the Shyamali township and difficulties of the executive of Shyamali township because of scarcity of water. TA informed that various measures are being taken to take care of the water supply scarcity in township. As on date TA is supplying water from 8 nos. (Eight) of bore well to the colony on one time basis daily with the help of external water supply (Hatia Dam) and they have four numbers of muddy water bore wells and the water of which is getting diverted to nursery for watering of plants. As decided in the last meeting (Dated: 09/01/2015) to send muddy water of four numbers of bore well for laboratory test and it has been found that the water of said bore wells is unfit for drinking purpose because of high iron content. TA is planning to construct five new bore wells in township, TS of which is under preparation and they have been expecting tender regarding construction of bore wells may be floated in the month of April, 2015. TA informed that the repair works of three numbers of bore well and Sump (Beside CSR Pavilion) are under progress and will be completed in the month of April-2015.

2. Online Complaint System:

MEA expressed that in spite of inauguration and successful launching of online complaint system in township on dated: 26th January 2015 till date online complaint system has not been properly working. TA expressed that the problem is arising because of non-availability of printers required for printing of soft copies of complaints. MEA requested TA to give a requisition to concerned department for new printers and to start online complaint system at the earliest.

3. Boundary Fencing Of Individual House Garden:

As decided in last meeting, MEA, once again emphasized on boundary fencing of individual house gardens. TACD informed that in this financial year (FY 2015-16) they have been keeping a budgetary provision for said works and once, it is approved, then they shall start the above work.
4. Percolation of sewerage water into water mains behind the block (K-37-K42):

MEA expressed that in the backside of block no. (K-37-K-42), sewerage water has been percolating into drinking water supply line since September 2014 and the residents of above block have been receiving contaminated water at their respective quarters. MEA has also described that a letter in this regard had also been sent to our esteemed director (E) in the month of September, 2014 to look into this matter but till date no permanent solution has been made on the above issue. TA informed that they have given a temporary solution to above problem and now they have been contemplating to change the water mains of K-L-M blocks at the earliest on priority basis. Technical Specification of above work is under preparation and it is expecting that tender would be floated in the month of April, 2015. As per TA, water problem in the township would be sorted out to the great extent once the new pipe lines have been laid.